

DO IT NOW !

NOW, the present moment, is yours---“By and by,” “Pretty soon,” “Tomorrow,” may never come.

Give our guests what **THEY WANT**, not what **YOU THINK** they ought to have.

See that they get the things they want, without inconvenience to themselves.

ANTICIPATE THEIR WANTS.

Make them comfortable.

Treat every one as though he or she was the best patron of the house.

NEVER SPEAK ABRUPTLY TO A GUEST.

Never try to give orders to a guest or to subject them to rules.

NEVER APPEAR INDIFFERENT TO A COMPLAINT OR TO A WANT.

One dissatisfied guest can do more harm than twenty satisfied ones will overcome.